



Digital Connectivity in Uredale



What Residents Need to Know

Reliable broadband and mobile coverage are essential for everyday life, yet many rural areas across North Yorkshire still experience poor connectivity. Here's a quick guide to the main programmes, support and coverage checks.

Broadband

Project Gigabit

A government programme delivering fast broadband to hard-to-reach communities. In North Yorkshire, it is being delivered by Quickline.

What residents can do

- ✓ Check if your village is included
- ✓ Call Quickline 01482 247365 (option 3)
- ✓ Check coverage on: www.gov.uk/guidance/project-gigabit-uk-gigabit-programme

Mobile Signal

Shared Rural Network (SRN)

A UK programme improving 4G coverage in rural areas. The four mobile operators – EE, O2, Vodafone and Three – are working together to reduce “not-spots” (no signal) and “partial not-spots”.

What residents should do

- ✓ Check your coverage via: www.ofcom.org.uk/mobile-coverage-checker

Landlines

Digital Voice introduced by January 2027

The UK telephone network is moving from analogue lines to digital broadband services. Landlines will operate through your internet router. This may affect telecare alarms, pendant alarms and homes with poor broadband.

What residents can do

- ✓ Contact their phone provider if unsure
- ✓ Check if telecare equipment is compatible
- ✓ Ask about backup options during power cuts

Smart Meters

Radio Teleswitch Service switch-off and Connectivity Problems

Radio Teleswitch Service (RTS) electricity meters are being phased out and must be upgraded to a smart meter. Some smart meters in the North still do not connect reliably because they use a radio signal rather than mobile coverage. It is possible to get your energy supplier to upgrade or improve your connection. The most effective way to do this is to ask your County Councillor to liaise with your MP to get this in place.

What residents can do

- ✓ Check if your meter needs replacing
- ✓ If you don't have a connection, contact your County Councillor

Free internet access in Uredale

Ripon and Masham libraries provide free Wi-Fi and 60 minutes' free computer use each day.



Produced by the **Uredale Community Partnership**
Supporting communities across Ripon and the surrounding towns and villages
www.uredalecp.com

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